

Corporate Headquarters
300 Apollo Drive
Chelmsford, MA 01824



978 250 7900
800 388 4885 US toll free
978 244 7410 fax
aspect.com

November 20, 2012

Copper State Communications

Re: Aspect, Camelback, Phoenix AZ

Wes Gagarin, Co-Lead tech

Lupe Hidalgo, Co-Lead Tech

Mike Wilson, Sales Engineer

Scott Kerbaugh, Structured Cabling Account Manager

Jeff Schonberger, Business Development Executive

Gentlemen:

I am writing this letter to express my thanks and appreciation for an amazing job well done. First off I want to give a special thanks to Jeff and Scott for taking on the Aspect temp space job on such a short notice. I called Copper State on 11/2/12 and said Aspect needs the job to be completed on 11/12/12 from a phone call 2000 miles away. Jeff and Scott assured me that they would have job completed by the due date.

To my amazement when I arrived on 11/8/12 to Camelback the work was 90% complete. We were very pleased with the quality of workmanship and professionalism from Wes and Lupe. The Dynamic Duel were amazing Technicians.

We look forward to the opportunity to work with Scott, Jeff, Mike, Wes, Lupe, (aka DD) and the entire Copper State family.

Regards,

A handwritten signature in black ink, appearing to read 'Steve Hesseitine', written over a white rectangular background.

Steve Hesseitine
Facilities Engineer
Aspect