



July 6, 2012

RE: YP.com Phoenix Premise Office Emergency Repair

Mike Wilson, Sales Engineer

Donnie Brewer, Service Technician

Tom Van Tassel, Servicing Technician

Scott Kerbaugh, Structured Cabling Account Manager

Gentlemen,

I would like to take this opportunity to express our thanks and appreciation for a job well done on the Emergency Repair of our YP.com Phoenix Premise Office communication lines.

We were impressed with your fast response on a short notice and your ability to troubleshoot, identify and resolve the cause of our loss of communications to and from our Phoenix Premise Office.

We look forward to working with Mike, Donnie, Tom, Scott and the Copper State Communications professionals in future endeavors.

Regards,

A handwritten signature in black ink, appearing to read 'Victor Anguiano', written in a cursive style.

Victor Anguiano

Network Operations

YP.com

[vanguiano@yp.com](mailto:vanguiano@yp.com)