

## **Testimonials:**

*“We were very pleased with the quality of workmanship and professionalism.”*

– **Steve H**, Facilities Engineer at Aspect

*“We were impressed with your ability to assist us on very short notice. Providing us with an excellent value and completing the job with the workmanship that supports Copper State’s esteemed reputation is all we could have hoped for.”*

– **John K**, Director of Preconstruction at Bloom Builders, LLC

*“The job looks great and I want you to know I appreciate your help in getting it done. I certainly will give you a call when I run into others jobs that we need done.”*

– **Marc R**, Caliber Technology Group, Inc.

*“You conducted yourselves in professionalism and unparalleled customer service. You completed a job for us in half of the time I thought it would take.”*

– **John L**, IT Support Specialist at DataSphere Technologies, Inc.

*“I wanted to take the time to thank you all for such a great experience with our communication needs for our new showroom. Your whole team made it worry-free, and the job was completed on time. The install was clean and well planned out.”*

– **Jeff W**, Branch Manager at Desert Building Materials

*“Thank you for your excellent service. Your team has always gone above and beyond what is expected and we appreciate your assistance in helping make our projects a success.”*

– **Lorenzo C**, Modular Solutions, Ltd.

*“It is a pleasure working with a company that is responsive, attentive to detail and know the importance of communication. We were very pleased with the quality of workmanship and the professionalism, in which the work was performed. I received positive feedback throughout the process from our own techs and we look forward to working with the Copper State team on future projects.”*

– **Frank D**, Project Manager at National Bank of Arizona

*“Copper State exceeded our expectations without exceeding our budget. They provided timely, flexible, and economical options as design changes were made even during installation. Copper State was very attentive to our schedule demands and worked extremely well with other contractors. Copper State went above and beyond to satisfy our goals. We were very pleased with Copper State’s quality of workmanship and professionalism.”*

– **James B**, Project Engineer at Nexus Engineering, Arizona Regional Office

*“Your exceptional customer satisfaction score reflects an industry recognized world class level of professionalism and customer care in all aspects of the customer experience as reflected in the ShoreTel customer experience surveys administered by an impartial third party. By delivering an exceptional customer experience, it is partners like you that insure our customers are not only satisfied, but delighted with ShoreTel products and services.”*

– **Peter B**, President and CEO at ShoreTel

*“We were impressed with your ability to assist us on very short notice, from providing a comprehensive cost proposal to completing the job within our scheduled time frame, and even immediately taking care of*

*a few last-minute change requests from our client. Providing us with an excellent value with the workmanship that supports Copper State's esteemed reputation is all we could have hoped for."*

– **Kyle H**, Project Engineer at Wespac Construction Inc.

*"Unlike our previous phone system technician from another company, the Copper State technician was quick to assess the problem and correct it amazingly fast - the whole time providing a very pleasant attitude! Thank you for your help!"*

– **Shawna K**, Krausch Architectural Windows and Doors

*"We have more than 10 years of relationship with the then-Teledigit, now-Copper State. We are still very happy with the service. Thanks, Ki, Network Manager, City of Flagstaff."*

– **Ki Sung**, Flagstaff City Hall

*"We were very impressed with the quality of service we received. The initial contact was professionally handled, scheduling was convenient and met our time frames, accounting was easy to work with and the technician was extremely knowledgeable, competent and very good at explaining both what he was doing and what he needed us to do to find out what was wrong. Over-all a very good experience and we would/will recommend you. Thank you."*

– **Bonnie R**, Office Manager at hydroGEOPHYSICS, Inc.

*"I was extremely satisfied with the sales staff in their knowledge of exactly what we needed and the service response time."*

– **Ricardo R**, US Customs & Border

*"The Technician was very informative and knowledgeable to our situation and a pleasure to work with."*

– **Tom W**, Complete Parachute Solutions

*"Excellent job from start to finish! Thanks!"*

– **Shannon I**, Arizona Humane Society

*"You are always great to work with thanks for all you all do."*

– **Robin**, Pima Medical Institute

*"We have always gotten excellent service from CSC. You are the best!!!!!!!"*

– **Nancy F**, EasyCare

*"Copper State continues to provide exceptional customer service and overall build quality. Humana's NWS dept. will continue to recommend Copper State for any/all low-voltage projects in the Phoenix area. It's a shame we can't get Copper State to work on our projects outside AZ."*

– **John M**, Humana Healthcare

*"We are very happy with the service we have been receiving since switching!"*

– **Stacy D**, Transwest Properties

*"Very impressed with prompt acknowledgement and addressing of need - great job!"*

– **Angie R**, Cavett & Fulton PC

*"Copper State was able to get a tech out within 2 hours to one of our sites that was completely down. The tech resolved the problem and everyone is very grateful. Thanks for the excellent work and customer service!"*

– **Heather R**, Volt Services Group

*“The Staff at Copperstate are Prompt, Knowledgeable, Courteous. I recommend them to everyone without any hesitation.”*

– **Betty S**, Black & Solis, PC CPA

*“Everyone performed as I had expected they would. Top notch, which is just one of the reasons we have Copperstate as our communications vendor.”*

– **Jerry L**, Tucson Safety & Medical

*“I wish all of our communication companies we work with were like your company. Thank you for the outstanding service.”*

– **Deedra K**, Tucson Truck Terminal

*“All of the employees of Copper State are great. I appreciate the caliber of service that we receive.”*

– **Nancy O**, FAA Tucson Air Traffic Control Tower