

COPPER STATE COMMUNICATIONS MAKES SOUTHERN AZ OPHTHALMOLOGY'S ONE-MAN IT SHOW A HIT

Copper State Communications brought its solutions architecture expertise to a doctor acting as the one-man IT department, helping the business move offices.

THE NEED:

Southern AZ Ophthalmology was a one-man IT show, and it was a show planning to hit the road. While aging technology and some good old fashioned workarounds made such a situation possible, a planned office move meant an opportunity for real upgrades.

THE ACTION:

Southern AZ Ophthalmology turned to Copper State Communications for help from the ground up in making the move from one office to another.

The lone man in charge of the company's IT, Dr. Ryan Teeple, was looking for help with the overdue upgrades the doctor's office needed, and without much IT experience, needed an expert, too.

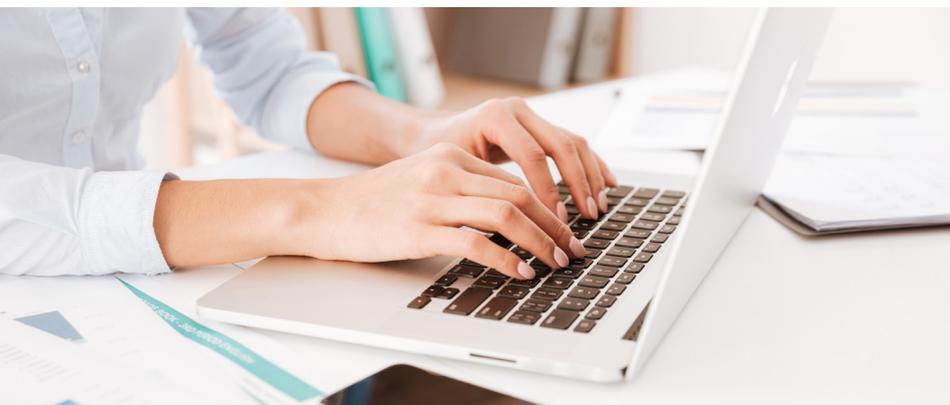
Copper State Communications helped the office move locations and upgrade all hardware and software to accommodate its needs.



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"I'd been the IT person up to that point. And it got to where I needed help. Copper State helped me come up with a whole technology plan for the new office, and then they installed all of it."

- Dr. Teeple



THE RESULT:

Southern AZ Ophthalmology had a long way to go in its planned upgrades. The original office had no ethernet cables or ports wired in; literally everything had been done previously through wireless systems.

- ✓ The group wanted wired connections to not only handle crucial work such as imaging transfers, but also to better handle cloud backup systems.
- ✓ A secondary Internet connection was established that would activate automatically if the primary connection were ever to fail.
- ✓ To keep the business compliant with the Health Insurance Portability and Accountability Act (HIPAA), Copper State Communications set up a firewall along with antivirus systems and several other security measures.

With healthcare now the largest U.S. employer (beating both retail and manufacturing sectors), and the U.S. spending 17.2% of GDP on healthcare costs, it's clear that having up-to-date technologies is not just valuable for businesses, but for patients. Working with a partner like Copper State Communications helps healthcare organizations survive in today's market. Get in touch with us to find out how you can better serve your patients while staying compliant.

